

Statement of the SETCOR d.o.o. Company on the Protection of Personal Data

This Statement on the Protection of Personal Data for the company SETCOR d.o.o., Čabdin 73, 10 450 Jastrebarsko, PIN (OIB): 69149293370, was drawn up pursuant to the General Regulation (EU) no. 2016/679 of the European Parliament and Council of 27 April 2016, valid from 25 May 2018.

1 General data:

SETCOR d.o.o., Čabdin 73, 10 450 Jastrebarsko, PIN (OIB): 69149293370, is responsible for data processing.

All information regarding data processing and the use of personal data can be obtained by contacting the following:

telephone number: +385 1 5500 964

electronic mail: dpo@setcor.com

address: Čabdin 73, 10 450 Jastrebarsko

2 Type of personal data being processed:

SETCOR d.o.o. (hereinafter “SETCOR” or “we”) understands that privacy is important to you. We respect your privacy and protect your personal data. That includes every information through which you as an individual can be identified.

SETCOR processes your personal data entrusted to us through the Newsletter and your consents given for the purpose of contacting you in order to provide information about new products and services.

Personal data collected based on your subscription to the Newsletter is only your email address.

Personal data which can be collected for the purpose of contacting you in order to provide information about new products and services, depending on your consent, are: name and surname, year of birth, address, city and zip code, e-mail, function in the company, telephone number, mobile phone number.

3 Purpose, type of processing and protection of personal data

All personal data can be used only for the purpose it was collected for and for which consent was given. The collected data will not be provided to third persons in any way, except for legally prescribed purposes.

All data will be deleted upon termination of the purpose for which they were collected, i.e. upon termination of the contractual relationship, and at the latest upon the expiration of all legal obligations related to the storage of personal data, except in the case of a complaint about the product or service within the deadline, until the final completion of the complaint procedures in accordance with the applicable regulations.

It is possible that the data are anonymized instead of deleted. In this case, all data related to the person in question are permanently removed, as well as in the case of fulfilling all legal requirements.

In case of your approval, and in order to provide information about new products and services, we will contact you through the following communication channels for which you have given us your consent:

- Phone call
- SMS
- Electronic mail (e-mail)
- Fax (fax2mail)
- In written form (by post)



4 Management of consents for the processing of personal data

You can revoke your consent to the use of your personal data for the purpose of contacting you in order to provide you with information about new products and services and for the purpose of subscription to the Newsletter at any time.

If you would like to give your consent again, you can do that the same way you revoke it.

You can change your consent (completely or partly, or give your consent again) by contacting us via e-mail: gdrpodrska@setcom.com or by sending us a letter to our address: SETCOR d.o.o., Čabdin 73, 10 450 Jastrebarsko.

If you revoke your consents, we will not use your data for the stated purposes.

5 User rights

The user has the followings rights at any given moment:

- **the right to information about personal data processing**
- **the right to revoke their consent** to personal data processing, after which the personal data processing will cease;
- **the right to amendment** if the processed personal data are incomplete or incorrect;
- **the right to deletion** in cases such as the termination of the purpose of processing, the revocation of consents, in case of complaints, i.e. in cases of personal data processing which are in conflict with regulations on personal data protection;
- **the right to limit processing** in cases where data were proven false in the period of checking the accuracy of data, in case where data processing was illegal, but deletion was refused and limited data usage was requested, if data are no longer necessary for the intended purposes, but are still necessary in order to fulfil legal requirements or if an objection has been filed due to the distribution of such data;
- **the right to transfer data** to another manager of data processing when technically possible;
- **the right to submit complaints** regarding personal data processing to SETCOR or a competent state authority (Croatian Personal Data Protection Agency) if processing is being done for the purpose of completing tasks of public interest, for the purpose of exercising public authority, or when processing data, IT SETCOR refers to its legitimate interests (including profiling).

If you wish to exercise any of the above rights, please contact us using our contact information from this Statement.

If you use any of the above rights too often and with obvious intent, you may be charged with an administrative fee or we might refuse to process your request.

Date of the last update of this Statement: 1 December 2019.

